

ALTERNATIVE DISPUTE RESOLUTION COMMISSION

*Continuing Mediation Education,
Continuing Legal Education and
Training Programs Catalog*



2016



“Supporting Courts, Ensuring Justice”



On behalf of the Arkansas Alternative Dispute Resolution Commission, I'm pleased to present the 2016 Mediation Training and Continuing Mediation Education Catalog. This catalog contains information about certification, mediation training courses and continuing mediation education opportunities.

Each year, the Commission sponsors a series of courses that serve as the building blocks of mediation training. While anyone may take the courses, they are specifically designed to satisfy the training requirements for mediator certification. We are fortunate to work with nationally recognized faculty, and to have a staff that strives to create a learning environment that is second to none.

For mediators who are certified, we offer continuing education opportunities in locations throughout the state. These regional CME programs utilize local mediators and attorneys as faculty to present on topics tailored to the needs of that area, as well as the state as a whole. Additionally, we offer special continuing education programs in which national speakers are invited to our state to share their experience and expertise.

While one of the Commission's goals is to serve the needs of certified mediators with high-quality education programs, it is also our goal to educate attorneys, judges and the general public on the uses and benefits of mediation. To that end, anyone is welcome to attend our continuing education programs or training courses.

I hope that you find this catalog helpful, and that you are able to attend one of these engaging educational programs.

Sincerely,

Robert Hornberger
Chair
Arkansas Alternative Dispute Resolution Commission

ADR COMMISSION STAFF

JENNIFER TAYLOR
ADR Coordinator
Jennifer.Taylor@arcourts.gov

JAMES TAPSCOTT
Assistant to the ADR Coordinator
James.Tapscott@arcourts.gov

STEPHANIE H. SMITH
Director, Access & Visitation
Mediation Program
Stephanie.H.Smith@arcourts.gov

SARAH SMITH
Training and Programs Coordinator
Sarah.Smith@arcourts.gov

2016 PROGRAM DATES

OCTOBER 16, 2015 - LITTLE ROCK
WHEN THEY WANT TO WALK OUT: MEDIATING THE SETTLEMENT OF MONETARY DISPUTES (CME/CLE)

OCTOBER 29-30, 2015 - MORRILTON
COMMISSION MEETING

DECEMBER 9-11, 2015 - LITTLE ROCK
JUVENILE COURT OVERVIEW FOR MEDIATORS

JANUARY 15, 2016 - LITTLE ROCK
ACCESS AND VISITATION MEDIATION PROGRAM - ORIENTATION SESSION

JANUARY 29, 2016 - LITTLE ROCK
COMMISSION MEETING

MARCH 11, 2016 - LITTLE ROCK
ADR CONFERENCE (CME/CLE)

APRIL 22, 2016 - LITTLE ROCK
COMMISSION MEETING

JULY 25-29, 2016 - LITTLE ROCK
40-HOUR BASIC MEDIATION TRAINING

AUGUST 5, 2016 - LITTLE ROCK
COMMISSION MEETING

AUGUST 12, 2016 - NORTHWEST ARKANSAS
"LAST CHANCE" CME PROGRAM - VIDEO

AUGUST 26, 2016 - LITTLE ROCK
ACCESS AND VISITATION MEDIATION PROGRAM - ORIENTATION SESSION

AUGUST 29, 2016 - LITTLE ROCK
"LAST CHANCE" CME PROGRAM - VIDEO

SEPTEMBER 14-16, 2016 - LITTLE ROCK
20-HOUR FAMILY MEDIATION TRAINING

OCTOBER 7, 2016 - LITTLE ROCK
ACCESS AND VISITATION MEDIATION PROGRAM CME

OCTOBER 21, 2016 - HOT SPRINGS
SOUTHWEST ARKANSAS CME PROGRAM

NOVEMBER 10-11, 2016 - MORRILTON
COMMISSION MEETING

DECEMBER 7-9, 2016 - LITTLE ROCK
JUVENILE COURT OVERVIEW FOR MEDIATORS

ARKANSAS ADR COMMISSION

625 Marshall Street
Little Rock, AR 72201
(501) 682-9400
courts.arkansas.gov/administration/adr



CERTIFICATION

Mediators eligible to mediate cases from the Arkansas Circuit Courts for compensation must be certified by the Arkansas ADR Commission. The Commission has established standards for mediator certification, professional conduct and discipline with which applicants must comply in order to be included on the Roster of Certified Mediators. The Roster is provided to every circuit court judge in the state, posted to our website and made available to anyone who contacts our office seeking a mediator.

There are four categories of certification: civil, probate, domestic relations and juvenile. The education, training and practical experience requirements vary for each of the categories, and the specifics are set out in the *Requirements for the Certification of Mediators for Circuit Courts*.

Certified mediators are required to adhere to ethical standards and are subject to a disciplinary process. The Commission has no authority over mediators who are not certified.

CONTINUING MEDIATION EDUCATION

In order to maintain good standing, certified mediators must complete six hours of continuing mediation education (CME) each reporting period. The reporting period begins on September 1 and ends on August 31. The Commission offers a series of CME programs around the state throughout the year. Additionally, programs conducted by other organizations and individuals may be approved by the Commission for CME credit. The application for CME course approval is on the Commission's website at <https://courts.arkansas.gov/administration/adr/training>.



ARKANSAS ADR COMMISSION REQUIREMENTS FOR THE CERTIFICATION OF MEDIATORS FOR CIRCUIT COURT OVERVIEW

	CIVIL	PROBATE	DOMESTIC RELATIONS	JUVENILE
EDUCATION	Juris Doctorate or equivalent; or Master's Degree or higher	If the applicant meets the qualifications for certification in the civil or domestic relations category, they qualify for certification in the probate category	Juris Doctorate or equivalent; or Master's Degree or higher; or Bachelor's Degree with two years work experience in family and marriage issues*	Juris Doctorate or equivalent; or Master's Degree or higher; or Bachelor's Degree with two years work experience in family and juvenile issues*
TRAINING	40-Hour Basic Mediation Training		40-Hour Basic Mediation Training and 20-Hour Family Mediation Training	40-Hour Basic Mediation Training and 20-Hour Family Mediation Training and Juvenile Court Overview for Mediators
PRACTICAL EXPERIENCE	Observe, co-mediate or mediate two cases from the civil division of the Arkansas Circuit Court		Observe, co-mediate or mediate two cases from the domestic relations division of the Arkansas Circuit Court	Complete the Juvenile Mentor Mediation Program (<i>contact the Commission Coordinator</i>)

*Qualifying work experience is determined by the ADR Commission.

The *Requirements for the Certification of Mediators for Circuit Courts*, as well as all other rules pertaining to certified mediators, and the application for certification are available online at <https://courts.arkansas.gov/administration/adr>.

WHEN THEY WANT TO WALK OUT: MEDIATING THE SETTLEMENT OF MONETARY DISPUTES

WHEN

October 16, 2015

WHERE

Little Rock, Arkansas

LOCATION

Bill and Margaret Clark Multi-Purpose Room
River Market
400 President Clinton Avenue
Little Rock, Arkansas 72201

CME/CLE HOURS

6 hours of Continuing Mediation Education and
6 hours of Continuing Legal Education

COST

\$50 for Mediators
\$100 for All Others

REGISTRATION

Registration Opens for Mediators: September 7, 2015
Registration Opens for All Others: September 16, 2015

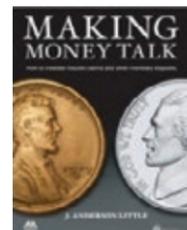
J. ANDERSON LITTLE

Andy Little is trained and certified as a Civil Trial Court and Family Mediator. With a flourishing full-time practice and over 15 years of experience in mediation, Andy has mediated in excess of 4,000 cases. Prior to setting up his mediation practice, Andy has 17 years experience as a trial lawyer in commercial, personal injury, domestic and criminal cases. Andy's practice is now devoted exclusively to conducting mediated settlement conferences and teaching others mediation skills and techniques.

Mr. Little chaired the committees that created the mediation programs in North Carolina. He was the first Chair of the North Carolina Bar Association's Dispute Resolution Section, served two terms on the Dispute Resolution Commission and served as the Commission's Chair by appointment of the Chief Justice.



J. ANDERSON LITTLE
Certified Mediator



Making Money Talk: How to Mediate Insured Claims and Other Monetary Disputes

Andy Little also wrote the first book in the literature of mediation to thoroughly explore the problems of traditional bargaining that occur in the settlement of civil litigation. It contains proven techniques to use when money negotiations predictably bog down and the parties are ready to throw up their hands and quit.

2016 ARKANSAS ADR CONFERENCE



SUZANNE M. DUVALL

Suzanne M. Duvall is an attorney-mediator designated "Distinguished Mediator" by the Texas Mediator Credentialing Association. With over 800 hours of training in mediation, arbitration and negotiation, she has mediated over 2,500 cases and serves as a faculty member, lecturer and trainer for numerous dispute resolution and educational organizations nationwide.



WILL PRYOR

Will Pryor is a mediator and arbitrator in Dallas, Texas, and has mediated over 3,000 disputes. A graduate of Yale University and Harvard Law School, Will is a former courtroom lawyer, trial court judge, First Assistant Attorney General of the State of Texas and an Adjunct Professor of Law at SMU in Dallas. Will is a member of the American Law Institute (ALI), a member of the Executive Committee of the National Academy of Distinguished Neutrals and the author of *A Short & Happy Guide to Mediation* (West 2013).

DATE

March 11, 2016

LOCATION

Crowne Plaza
Little Rock, Arkansas

COST

- Free for All Judges
- \$25 for Law Students
- \$50 for Practicing Mediator and/or Attorney less than 5 years
- \$125 for Certified Mediators
- \$175 for All Others

TIME

8:30 - 4:30

8:30 - 8:45 WELCOME, ANNOUNCEMENTS AND INTRODUCTIONS

8:45 - 9:45 **What Do You Expect from Me?**

By: Suzanne M. Duvall

A revealing discussion of the results of a year-long, person-to-person survey of more than 200 consumers of mediation services. The survey was conducted by Suzanne Duvall, and she will present the results from her perspective as a mediator with over 20 years of experience.

9:45 - 10:00 Break

10:00 - 11:00 **Evolution of Mediation**

This session will address changes that have taken place in the practice of mediation over the past decade. Some issues that will be discussed include the use of technology and the "disappearing opening statement." Discussion should outline how these changes are affecting the current state of mediation practice in Arkansas - and raise the question, "have these changes enhanced or deteriorated the mediation process?"

11:00 - 11:15 Break

11:15 - 12:15 **Benefits and Challenges of Attorney Ad Litem in Mediation**

In child custody cases, the mediator often works with not just the parents and their attorneys, but also attorney ad litem. While the addition of an ad litem to the case may create unique challenges, it may also enhance the opportunity to help the parties craft parenting plans that work for both parties while focusing on the best interest of the child. In this session participants will identify and discuss the challenges that mediators face in these cases, including ethical issues, as well as best practices for both mediators and ad litem.

12:15 - 1:00 Lunch

1:00 - 2:00 **A Coming Decade of Intrigue**

By: Will Pryor

Mediation has come a long way in the last decade or two. What are the current national trends, and what do they foreshadow for the decade to come? Are the trends and the direction in which ADR is headed mostly positive, or mostly things that the neutral community needs to fix? If you want your calendar full of mediation opportunities in the years to come, Will Pryor from Dallas offers some suggestions.

2:00 - 2:15 Break

2:15 - 3:15 **The New Family Dynamic: Mediating with Multiple Generations, Pro Se Litigants and Never-Married Parents**

This session will address the realities of mediating with 21st century families: from grandparents acting as parents to their grandchildren, to the ever-growing numbers of self-represented parties in domestic relations cases, to the unique issues that arise when working with never-married parents. Participants will address the dynamics of working with these parties and provide practice tips on avoiding pitfalls and developing best practices.

3:15 - 3:30 Break

3:30 - 4:30 **Top 10 Mistakes Made in Mediation and How to Avoid Them**

This session will explore mistakes made by mediators and attorneys in the mediation process. Participants will learn how to prevent these mistakes from happening and best practices for dealing with them when they do arise.

REGISTRANT INFORMATION

Registrant Name: _____

Preferred Name (for Badge): _____

Organization: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: (____) _____

Email: _____

CME/CLE Registration

- October 16, 2015 *When They Want to Walk Out: Mediating the Settlement of Monetary Disputes - Little Rock* **Cost: Mediators - \$50, All Others - \$100**
Registration Opens for Mediators: September 7, 2015
Registration Opens for All Others: September 16, 2015
- January 15, 2016 *Access and Visitation Mediation Program - Orientation Session - Little Rock*
- March 11, 2016 *ADR Conference (CME/CLE) - Little Rock* **Cost: Judges - Free, Law Students - \$25, Practicing Mediator and/or Attorney less than 5 years - \$50, Certified Mediators - \$125, All Others - \$175**
Registration Opens for Mediators: January 13, 2016
Registration Opens for All Others: January 25, 2016
- August 26, 2016 *Access and Visitation Mediation Program - Orientation Session - Little Rock*
- October 7, 2016 *Access and Visitation Mediation Program CME - Little Rock*
Registration Open Only for Access and Visitation Program Mediators:
August 29, 2016
- October 21, 2016 *Southwest CME Program - Hot Springs* **Cost: Certified Mediators - Free, All Others - \$75**
Registration Opens for Mediators: September 5, 2016
Registration Opens for All Others: September 19, 2016

Training Registration

- July 25-29, 2016 *40-Hour Basic Mediation Training - Little Rock* **Cost: \$950**
Registration Opens: June 6, 2016
- September 14-16, 2016 *20-Hour Family Mediation Training - Little Rock* **Cost: \$600**
Registration Opens: July 25, 2016
- December 7-9, 2016 *Juvenile Court Overview for Mediators - Little Rock* **Cost: \$75**
Registration Opens: October 31, 2016

Payment Information

Send check with Registration Form to:
Arkansas ADR Commission
625 Marshall Street
Little Rock, AR 72201

Dietary or Other Special Requests: _____

40-HOUR BASIC MEDIATION TRAINING

Participants in this training course will be introduced to mediation as an alternative way to resolve conflicts. Participants are taught skills used in the mediation process through lecture, discussion and role play. The goal of this course is to assist participants in gaining the skills needed to be an effective mediator.

This course satisfies the 40-hour basic mediation training standard set forth in the *Requirements for the Certification of Mediators for Circuit Courts*. However, participants who complete this course are not automatically certified by the Arkansas ADR Commission. Certification can only be achieved by successfully completing the certification application process, which includes meeting additional education, practical experience and ethical standards.

This course is limited to 18 people. Please call to confirm spots are available prior to mailing registration form.

40-HOUR BASIC MEDIATION TRAINING COST \$950

July 25-29, 2016

Location: TBA

Little Rock, AR

- **Registration Opens: June 6, 2016**
- **Registration Closes: July 15, 2016**

20-HOUR FAMILY MEDIATION TRAINING

Family Mediation Training is a highly interactive course that provides grounding in the elements of divorce mediation. The course builds upon prior training and experience in general mediation to develop the skills and knowledge necessary for mediation of property division, custody, visitation and support issues. Other topics include ethics and screening for domestic violence or abuse.

Completion of a Commission-approved 40-hour basic mediation training course is a prerequisite to registering for this course.

Certification in the Domestic Relations category requires completion of a 40-hour basic mediation training course and a 20-hour family mediation training course. This course satisfies the 20-hour family mediation training standard set forth in the *Requirements for the Certification of Mediators for Circuit Courts*. However, participants who complete this course are not automatically certified by the Arkansas ADR Commission. Certification can only be achieved by successfully completing the certification application process, which includes meeting additional education, practical experience and ethical standards.

This course is limited to 18 people. Please call to confirm spots are available prior to mailing registration form.

20-HOUR FAMILY MEDIATION TRAINING COST \$600

September 14-16, 2016

Justice Building

625 Marshall Street

Little Rock, AR 72201

- **Registration Opens: July 25, 2016**
- **Registration Closes: September 2, 2016**

JUVENILE COURT OVERVIEW FOR MEDIATORS

This two-and-one-half-day course is presented by various experts in the field of child development and the juvenile court system. Topics include child and adolescent development, dependency/neglect law and policy, families in need of services (FINS) law and policy, juvenile delinquency law and policy, and the dynamics of juvenile mediation. Throughout the course, participants are provided an overview of the law, followed by a segment on how mediation works for that particular type of case. Participants learn through lecture, discussion and mediation demonstrations.

Completion of a Commission-approved 40-hour basic mediation course, a 20-hour family mediation course and Juvenile Court Overview for Mediators is required for certification in the juvenile category. Participants who complete this course are not automatically certified by the Arkansas ADR Commission. Certification can only be achieved by successfully completing the certification application process, which includes meeting additional education and ethical standards, as well as successfully completing the Juvenile Mediation Mentor Program.

JUVENILE COURT OVERVIEW FOR MEDIATORS COST \$75

December 7-9, 2016

Justice Building

625 Marshall Street

Little Rock, AR 72201

- **Registration Opens: October 31, 2016**
- **Registration Closes: December 2, 2016**

JUVENILE MENTOR MEDIATOR PROGRAM

Mediators who wish to be certified in the juvenile category must complete the Juvenile Mediation Mentor Program. In order to qualify for entry into the mentor program, the applicant must meet all education, training and ethical requirements for certification, and have a completed certification application submitted to the Commission. Once the applicant's information has been verified and background checks are complete, the applicant will be accepted into the mentor program.

Once in the program, the applicant must co-mediate three cases from the juvenile division of the circuit court with a mentor mediator. One of the three mediations must be a dependency/neglect case. At the conclusion of each case, the mentor mediator will complete an evaluation of the mentee and submit it to the Commission. When all three cases are completed, the Commission will review the evaluations, along with the completed application for certification, and make a determination as to whether or not juvenile certification will be granted.

COMMISSION MEMBERS



ROBERT HORNBERGER, CHAIR
Fort Smith



CHERYL ANDERSON
Van Buren



TIM BOE
Little Rock



LARRY CRANE
Little Rock



EDWARD NELSON
North Little Rock



JAMES W. TILLEY
Little Rock



LORIE WHITBY
Paragould

The Arkansas Alternative Dispute Resolution Commission was created by Act 673 of 1995 and consists of seven volunteer members who have demonstrated prior interest or involvement in alternative dispute resolution. Members are appointed by the Chief Justice of the Supreme Court of Arkansas, Governor, President Pro Tempore of the Senate and Speaker of the House of Representatives.

The primary mission of the Commission is to encourage, promote and develop the voluntary use of alternative dispute resolution processes to resolve disputes, cases and controversies of all kinds.

The Administrative Offices of the Courts (AOC) provides general staff support, facilities and operating assistance for the Commission. The AOC is an agency within the judicial branch of government that works to support the state courts on behalf of the Arkansas Supreme Court.

The mission of the Administrative Offices of the Courts is to support the Arkansas Judiciary and employees of the judicial branch and to assist attorneys and members of the public who rely upon an independent state court system that is efficient, accessible and fair to all.

