

REDACT · SEARCH · DELIVER

# Welcome to: Changing the Documents: CSI's Intellidact intelligent redaction software

Today is the presentation of **Intellidact**  
Redaction Solution



Protecting your **PRIVACY** information from Identity Theft



[www.intellidact.com](http://www.intellidact.com)  
[www.csisoft.com](http://www.csisoft.com)  
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**START HERE**

# AOCRedaction RFP

- 2/11/2014 – AOC Issued Document Redaction RFP
- 10/25/2015 – AOC and CSI Finalized Master Services Agreement

Agreement allows for any Arkansas City or County:

1. Day Forward Automated Redaction Software
2. Historical Redaction Software or Services

# DayForwardRedaction

- Simplified pricing model under Arkansas AOC Master Agreement

## *Two Day Forward options*

*Single License - 1.1 cents per image*

*Perpetual License – 3.5 cents per image + maintenance*

- 99.95% accuracy guarantee
- On Premise Redaction Solution

# HistoricalRedaction

- Simplified pricing model for Arkansas

*Three back file options:*

*Process at County = 1.1 cents / image*

*Process at CSI; County QC = 1.75 cents / image*

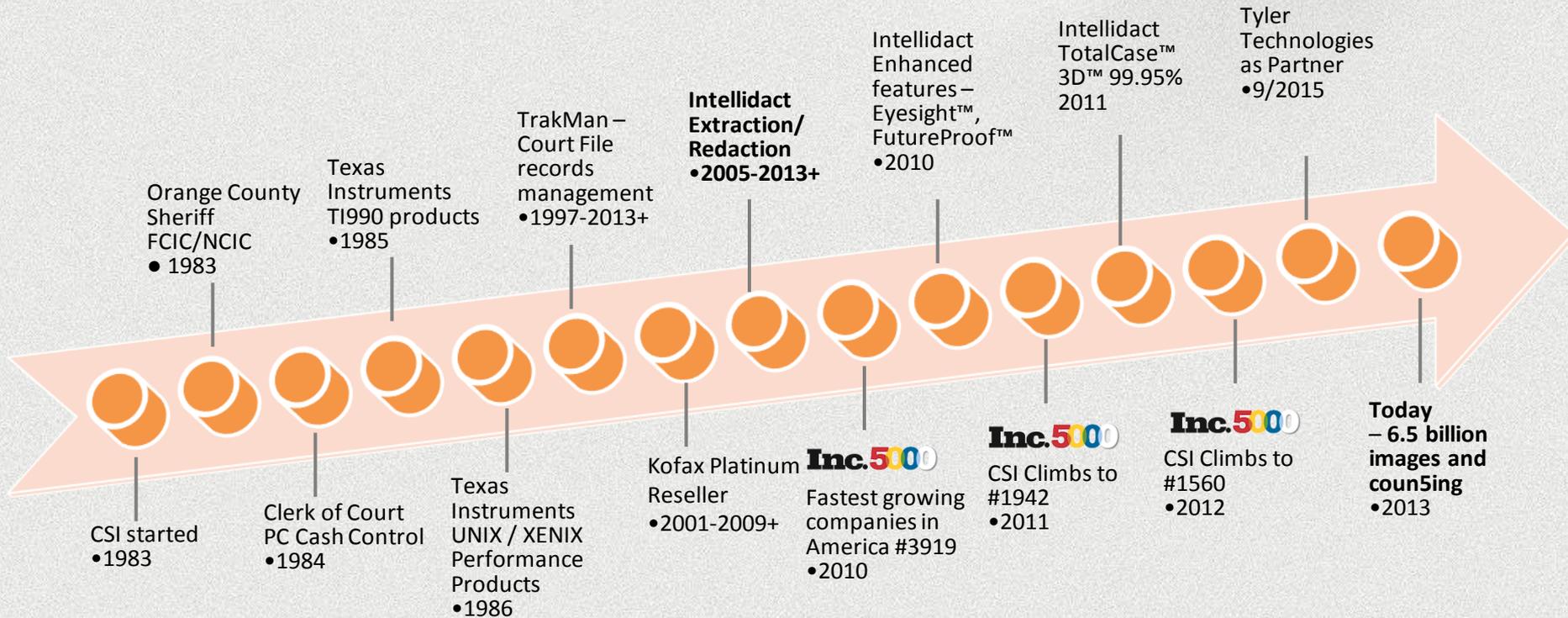
*Process at CSI and CSI QC = 2.4 cents / image*

*Same large volume low price for everyone*

- 99.95% accuracy guarantee – 5 year warranty
- Fast, secure, and onshore processing

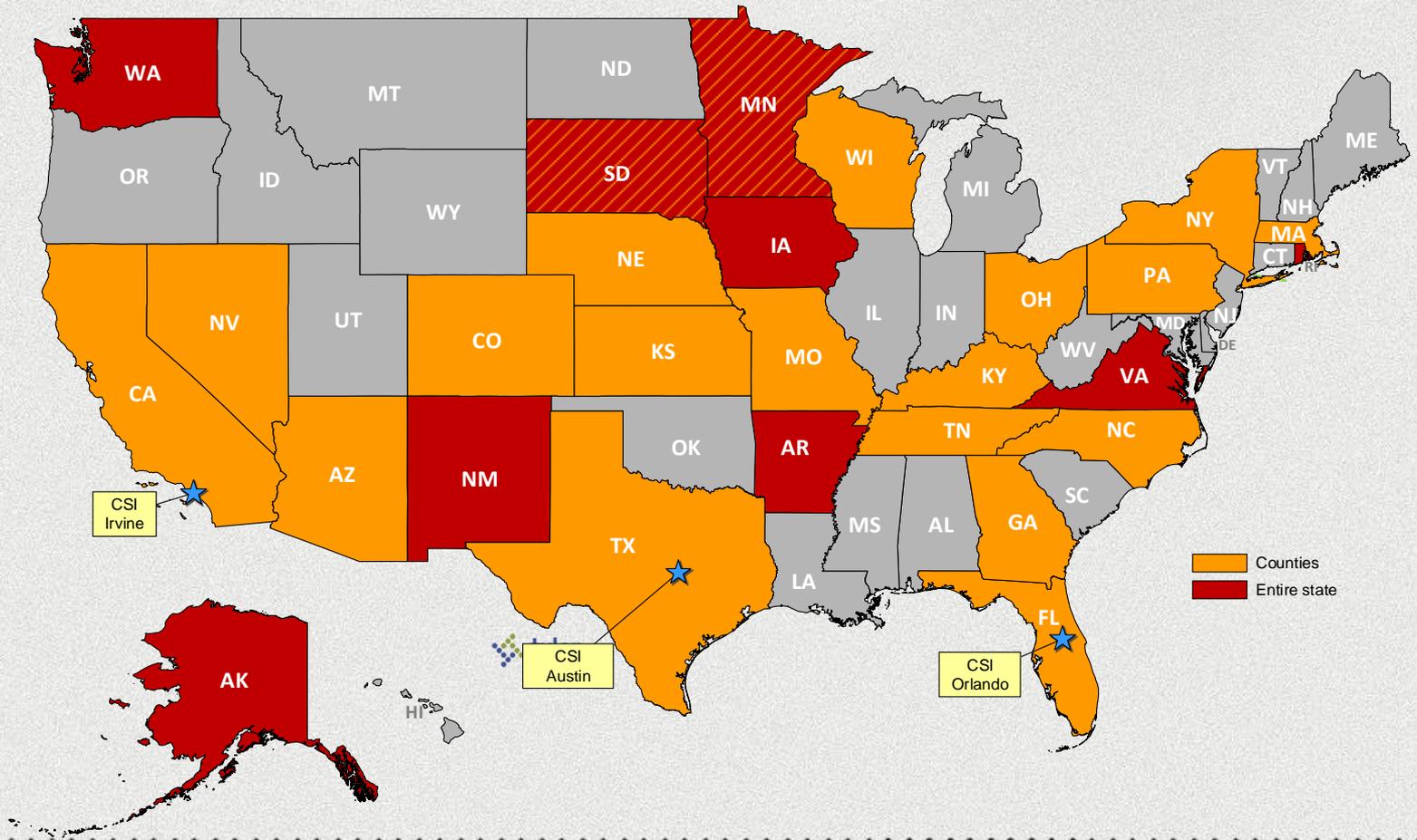
# CSHistory

Our Developments



# Our Expertise

## National Intellidact Customers



# CSIPartners

A few notables trusting us to redact their data



# CSIAvantage

Official AOC Redaction Partner

Redaction accuracy – 99.5%

*Cursive Script* and *handprint*

Multiple output type capabilities



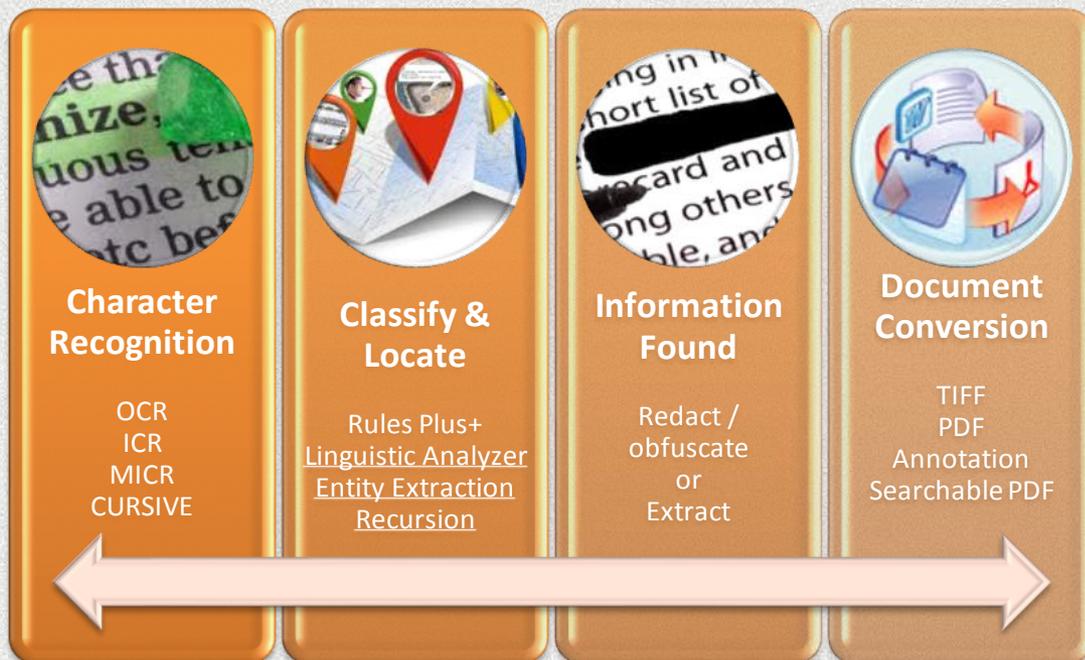
Enterprise Redaction Solution

Automated Docketing capability

Delivered as Product or Managed Service

# OurProcess

How Intellidact looks at image processing



## Recognition

We benchmark results on hundreds of millions of images to incorporate the best recognition engines

## Classify & Locate

More than just rules – entity extraction plus we classify each data item for future use

## Export Single Pass

Time saving redaction and extraction with one touch point

# OutoftheBox

We make redaction simple

**Intellidact Administrator** [Log Out](#)

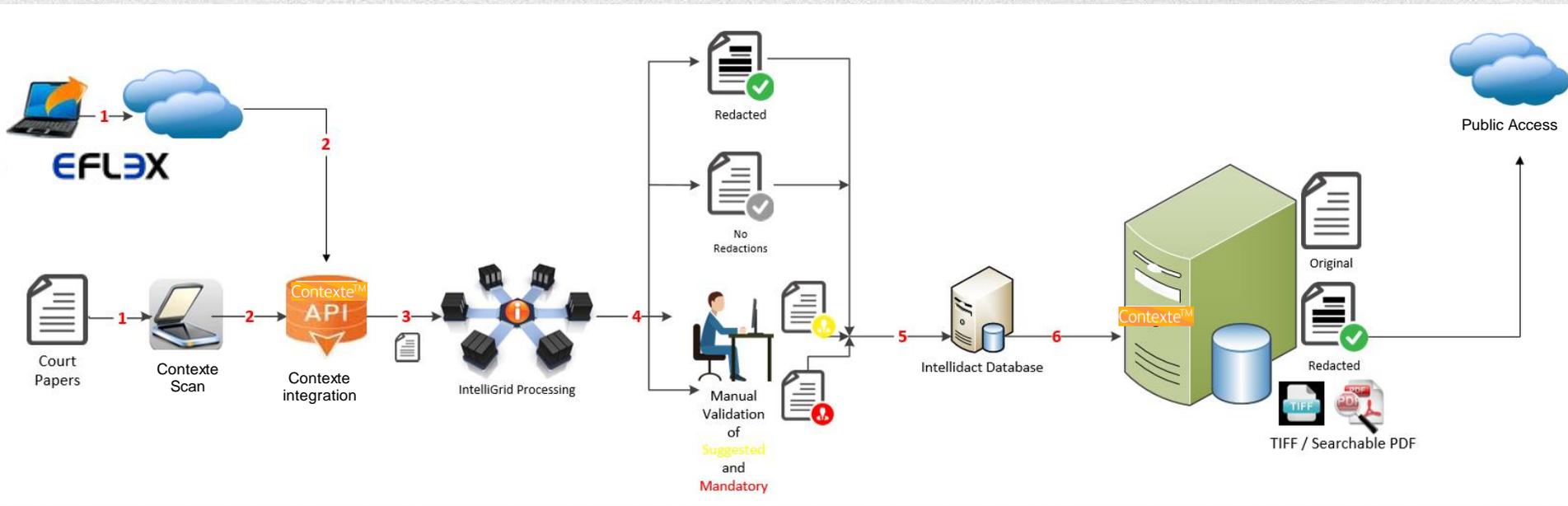
DB: localhost:intellidact

Welcome Configuration Redaction Indexing Tasks Reports Monitoring Advanced About

Redaction » Field Definitions

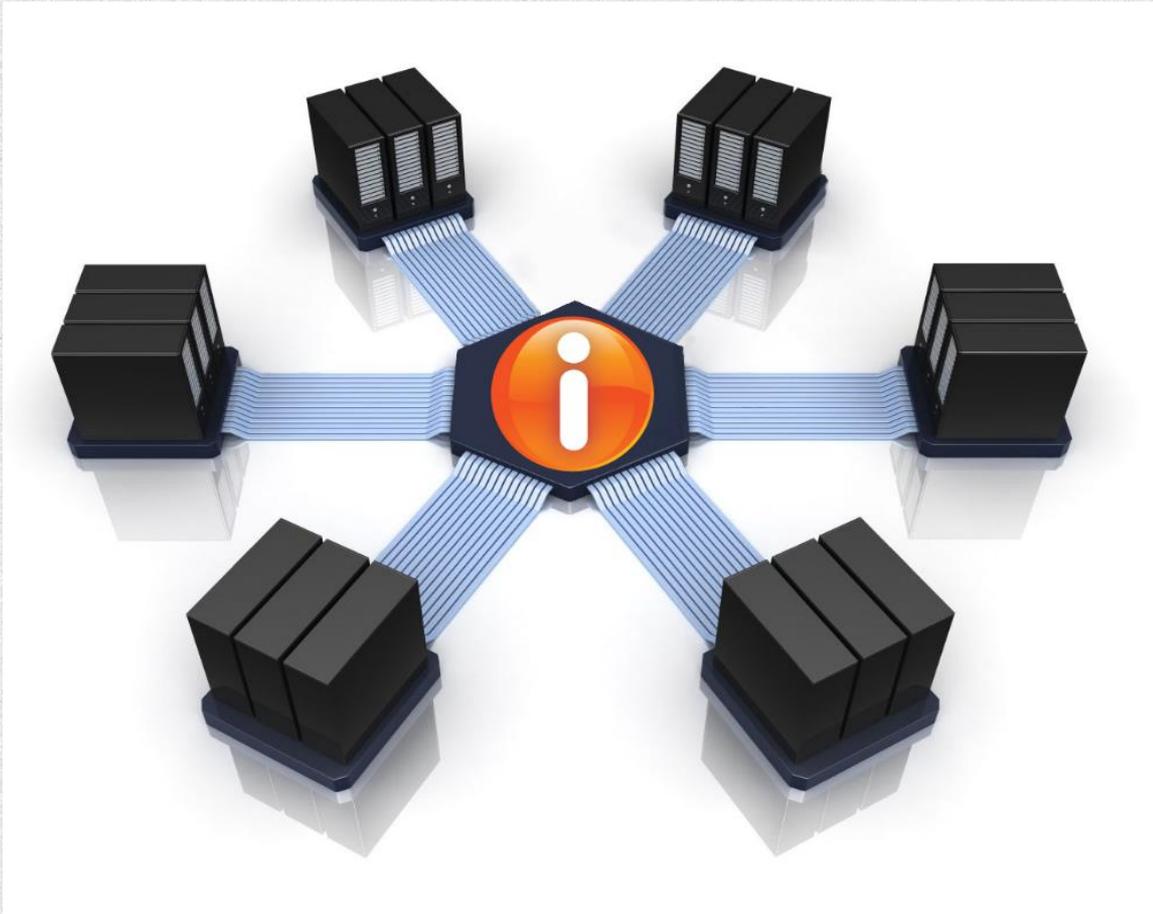
ID	Name	Attribute Type	Validation Type	Release Redact	Release XML
2	Social Security Number	SSN	Current	Burnt redactions	✓
3	Bank Account Number	Bank	Current	Burnt redactions	✓
4	Credit Card Number	CC	Current	Burnt redactions	✓
5	Date of Birth	DOB	Current	No redactions	✓
6	Maiden Name	Maiden	Current	Burnt redactions	✓
7	Signature	Signature	None	No redactions	✓
8	Minor Name	Minor	Manual	Burnt redactions	✓
9	Finger Print	Finger	Current	Burnt redactions	✓
10	Driver's License Number	DL	Current	Burnt redactions	✓
11	Personal Identification Number	PIN	Current	Burnt redactions	✓
12	State Identification	StatelD	Current	Burnt redactions	✓
13	TaxID	TaxID	None	No redactions	✓
14	Free Standing Name	FSN	Current	Burnt redactions	✓
15	Financial Account Number	Financial	None	No redactions	✓

# DayForwardWorkflowProcess



# IntelliGrid

How Intellidact looks at image processing



**Automatic  
load  
balanced**

**Concurrent page  
processing**

**Fault Tolerant**

**Enterprise  
Scalable**

# ValidationLive

The screenshot displays the ValidationLive software interface. On the left, a file explorer shows a batch of documents. The main window displays a document titled "CIRCUIT WARRANT TO ARREST" with various fields highlighted in blue and annotated with callouts. The callouts are: "Documents to review list" pointing to the file explorer; "Field Classification" pointing to the highlighted fields; "Signature Detection" pointing to the signature; and "Handprint ICR Detection" pointing to the handwritten case number. The document text includes: "CIRCUIT WARRANT TO ARREST", "STATE OF FLORIDA", "2008 SEP 11 A 9:52", "IN THE CIRCUIT COURT OF THE FIFTH JUDICIAL CIRCUIT, MARION COUNTY, STATE OF FLORIDA", "VS. MARK ANTHONY SYDENSTRICKER", "DOB: 08/11/1981, RACE: WHITE, SEX: MALE, SOCIAL: 348-72-0446, HEIGHT: 6'00", WEIG: 170, HAIR: BLACK, EYES: BLUE, ADDRESS: 1731 NE 30 ST OCALA, FL 34475, DRIVERS LICENSE NUMBER: S352-541-81-291-0", "COUNT I CREDIT CARD FRAUD (F3) 817.61 BOND AMOUNT \$2,000.00", and "Affiant Personally Known to Notary Public".

Documents to review list

Field Classification

Signature Detection

Handprint ICR Detection

# IntelliValidation

Intelligent Redaction Validation



**MANDATORY**

(Set by document type / date range)



**SUGGESTED**

Keywords with no pattern found  
Advanced engine features (handprint)  
Bank, CC #'s, Cursive Script



**CONFIDENTLY  
REDACTED**



**UNDISTINGUISHED  
NO REDACTION**

# IntelliValidation

The Goal is Reds and Yellows

# 15% - 25%



## MANDATORY

(Set by document type / date range)



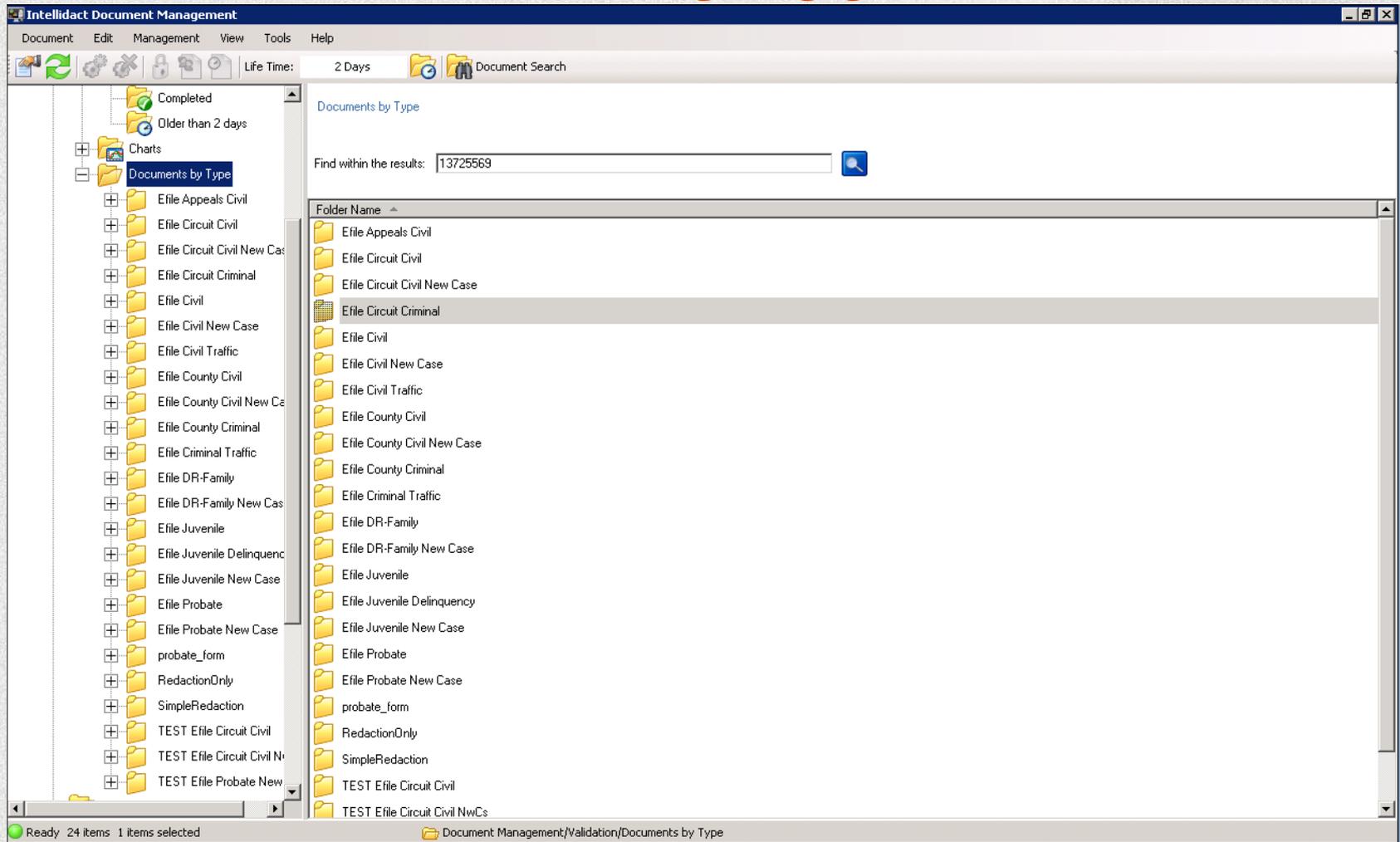
## SUGGESTED

Keywords with no pattern found  
Advanced engine features (handprint)  
Bank, CC #'s, Cursive Script



CONFIDENTLY  
REDACTED

# IDM DocumentbyType



# BackFileWorkflowProcess



# DemoScenarios

Proof of Concept



Intellidact



File Drop  
Integration

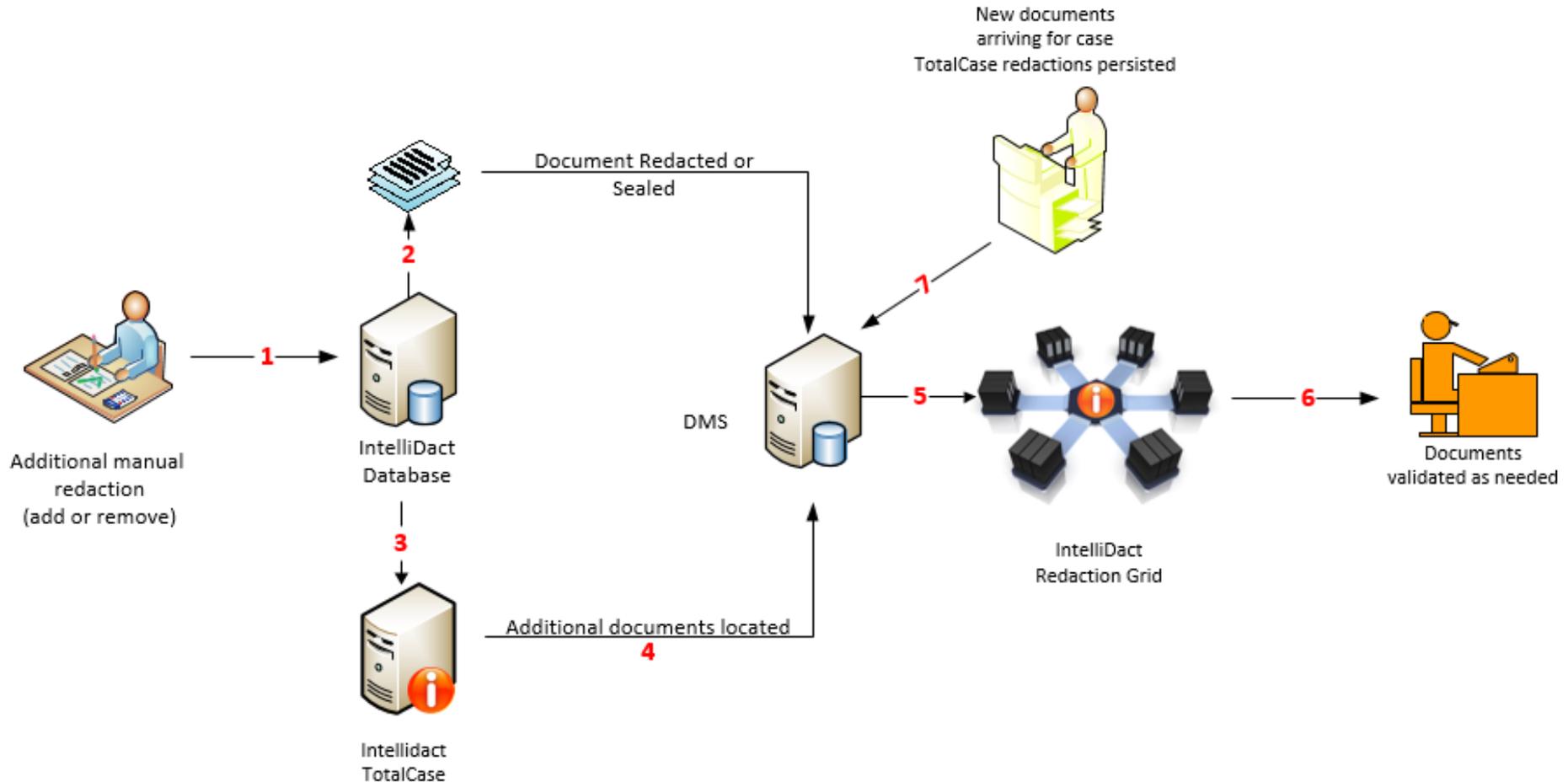


Intellidact  
Redaction



On Demand  
Redaction (Full  
redaction)

# TotalCase™ (Eliminate manual search for and redact)

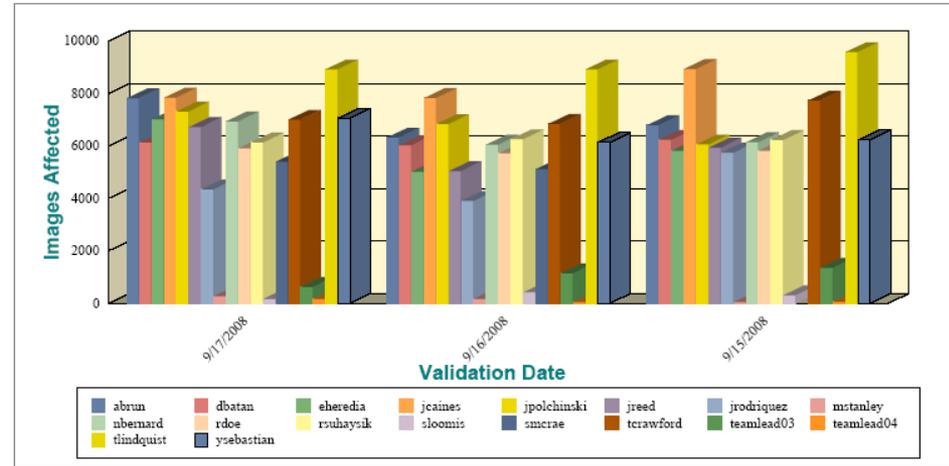


Redacted Images - Summary

W1.intellidact\_osceola\_or

All Users

September 15, 2008 to September 17, 2008



Summary Reporting

	Images				Redaction Fields									
	Affected	Reviewed	Altered	%Changed	Created	Modified	Deleted	Minor Chg						
<b>Wednesday, September 17, 2008</b>														
abrun	7,819	7,819	1,678	21.46%	682	71	889	292						
	7am	8am	9am	10am	11am	12pm	1pm	2pm	3pm	4pm	5pm	6pm	7pm	
	0	0	549	970	1215	1273	1056	842	918	890	106	0	0	0
dbatan	6,136	6,136	1,074	17.50%	532	17	792	13						
	7am	8am	9am	10am	11am	12pm	1pm	2pm	3pm	4pm	5pm	6pm	7pm	
	0	0	846	789	725	811	518	825	663	822	137	0	0	0
eheredia	7,016	7,016	1,190	16.96%	551	93	716	48						
	7am	8am	9am	10am	11am	12pm	1pm	2pm	3pm	4pm	5pm	6pm	7pm	
	0	0	818	818	803	1021	455	1413	1030	538	120	0	0	0
jcaines	7,841	7,834	1,538	19.61%	727	47	1,007	64						
	7am	8am	9am	10am	11am	12pm	1pm	2pm	3pm	4pm	5pm	6pm	7pm	
	0	12	890	849	1205	1043	1154	753	986	787	162	0	0	0
jpolchinski	7,317	7,306	1,260	17.22%	526	32	955	10						
	7am	8am	9am	10am	11am	12pm	1pm	2pm	3pm	4pm	5pm	6pm	7pm	
	0	0	280	1166	927	1297	386	1165	786	908	402	0	0	0

Validation Activity - Detail

W1.intellidact\_osceola\_or\_certrun

All Users

All dates before and including April 15, 2009

User ID	Instrument	Book / Page	Reviewed	Sent to Admin	QC Reason	Redaction			Trivial
						Create	Modify	Delete	Modify
akaizer	88005210	867 / 1205	Yes	No	S Unknown	1	0	0	0
	88012123	871 / 971	Yes	No	U None	1	0	0	0
	90057710	985 / 1273	Yes	No	S Unknown	1	0	0	0
	91008619	1003 / 1772	Yes	No	U None	1	0	0	0
	91031218	1016 / 2263	Yes	No	U None	1	0	0	0
	94080862	1213 / 910	Yes	No	U Long number found - not redacted	2	0	0	0
	94080862	1213 / 912	Yes	No	U Long number found - not redacted	3	0	0	0
	96004317	1303 / 69	Yes	No	U None	1	0	0	0
	97040149	1397 / 286	Yes	No	S Unknown	1	0	0	0
	99106517	1634 / 1491	Yes	No	U Long number found - not redacted	1	0	0	0
	2002122900	2082 / 328	Yes	No	U Long number found - not redacted	3	0	0	0
	2005148000	2825 / 380	Yes	No	U Long number found - not redacted	1	0	0	0
	2006185894	3223 / 2921	Yes	No	S Unknown	1	0	0	0
	2006294977	3358 / 2931	Yes	No	U Long number found - not redacted	1	0	0	0
	2007174662	3567 / 345	Yes	No	S Unknown	1	0	0	0
	mstanley	91011279	1005 / 391	Yes	No	S Bank acct/credit card - redacted	0	1	0
92095988		1102 / 2818	Yes	No	U None	0	0	0	1
92095988		1102 / 2819	Yes	No	U None	0	1	0	0
94080862		1213 / 908	Yes	No	S Bank acct/credit card - redacted	0	0	1	0
94084258		1215 / 811	Yes	No	U None	0	0	1	0
95006937		1235 / 2264	Yes	No	U None	0	0	0	1
96069543		1346 / 670	Yes	No	U None	0	1	0	0
97119479		1451 / 649	Yes	No	U None	0	2	0	0
2001086280		1892 / 419	Yes	No	U None	0	0	0	2
2005011567		2678 / 1931	Yes	No	U None	0	0	1	0
2005050615		2715 / 2331	Yes	No	U None	0	0	0	1
2005208600		2903 / 2145	Yes	No	S Bank acct/credit card - redacted	0	0	1	0
2006100886		3127 / 1264	Yes	No	S Advanced recognition engine	0	0	2	0
2007090201		3476 / 2572	Yes	No	S Bank acct/credit card - redacted	1	0	0	0
2007090201		3476 / 2574	Yes	No	U Long number found - not redacted	0	0	1	0
mworkman		86019918	805 / 747	Yes	No	M Required field not found	1	0	0
	86041026	817 / 1297	Yes	No	U Long number found - not redacted	1	0	0	0
	86053122	824 / 1689	Yes	No	M Required field not found	1	0	0	0
	87033556	846 / 486	Yes	No	M Required field not found	1	0	0	0
	87049776	855 / 1766	Yes	No	M Required field not found	1	0	0	0
	87064057	864 / 47	Yes	No	M Required field not found	1	0	0	0
	88005210	867 / 1204	Yes	No	M Required field not found	1	0	0	0
	88050035	894 / 883	Yes	No	M Required field not found	1	0	0	0
	88050760	894 / 2253	Yes	No	M Required field not found	1	0	0	0
	89076351	950 / 353	Yes	No	M Required field not found	1	0	0	0
	90031552	970 / 1174	Yes	No	M Required field not found	1	0	0	0
	90055165	984 / 119	Yes	No	M Required field not found	1	0	0	0
	90060887	987 / 404	Yes	No	M Required field not found	1	0	0	0
	90081325	998 / 2768	Yes	No	U Bank acct/credit card - not redacted	2	0	0	0
	91040079	1022 / 670	Yes	No	M Required field not found	1	0	0	0
	91045527	1025 / 1176	Yes	No	M Required field not found	1	0	0	0
	91057017	1032 / 1806	Yes	No	M Required field not found	1	0	0	0
	92006042	1049 / 2653	Yes	No	M Required field not found	1	0	0	0

Details Reporting

Social Security Number

Summary

	All DPI	200 DPI	300 DPI	Other DPI
<b>Image actions</b>				
• images processed	21,660	11,607	10,053	0
• images reviewed	21,660	11,607	10,053	0
• images confirmed	0	0	0	0
• images sent to admin review	0	0	0	0

Details

	All DPI	200 DPI	300 DPI	Other DPI
<b>Individual redaction events</b>				
• create a new redaction	192	182	10	0
• modify a redaction	47	40	7	0
• delete a redaction	151	51	100	0
<i>Redactions affected for this field</i>	390	273	117	0

Reviewed images adjusted - by redaction event(s)

• create	163	157	6	0
• modify	36	31	5	0
• delete	114	29	85	0
• create / modify	7	7	0	0
• create / delete	12	8	4	0
• modify / delete	3	1	2	0
• create / modify / delete	0	0	0	0
<i>Images adjusted for this field</i>	335	233	102	0

Reviewed images adjusted - by queue, as a percentage of all reviewed images for this field

• mandatory	0.09 %	0.07 %	0.01 %	0.00 %
• suggested	0.59 %	0.24 %	0.34 %	0.00 %
• undistinguished (Originally redacted)	0.85 %	0.74 %	0.11 %	0.00 %
• undistinguished (Originally unredacted)	0.02 %	0.01 %	0.00 %	0.00 %
<i>Percent adjusted images for this field</i>	1.55 %	1.08 %	0.47 %	0.00 %

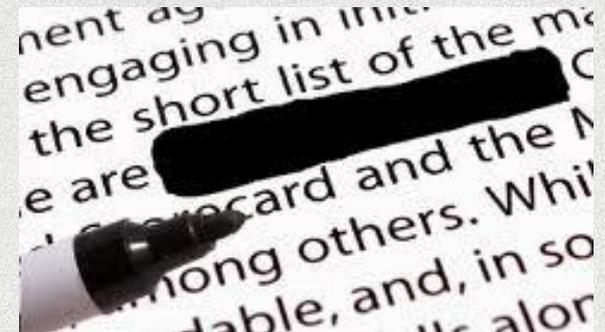
Reviewed images adjusted - by queue, for this field

• mandatory	463	125	338	0
» altered 4.10 % in queue	19	16	3	0
• suggested	273	137	136	0
» altered 46.52 % in queue	127	53	74	0
• undistinguished (Originally redacted)	506	425	81	0
• undistinguished (Originally unredacted)	185	161	24	0
• undistinguished (Originally unredacted)	20,418	10,920	9,498	0
» altered 0.02 % in queue	4	3	1	0

GoldStandardAccuracy

# NextSteps

Where do we go from here?



## Step1

Identify Scope of work on contract between CSI & County

## Step2

Project Planning and Implementation rollout for redaction for your office!

## Step3

Protecting Privacy

# CSIContact

Thank you for your time this morning.

**Victor Lee**

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